

Sample dispatch record.

Anonymised field record from a North West movement of edible viola from a protected-crop grower to a hospitality kitchen. Format mirrors the Living Goods Operational Schema published on the Partners page.

Consignment

Reference	PW-2026-0418-NW-014
Species	Edible viola (<i>Viola tricolor</i>)
Origin	Protected-crop grower · Cheshire
Destination	Hospitality kitchen · Manchester city centre
Distance	38 km road · single-leg
Units	6 trays · single-tier · ventilated lid

Freshness envelope (observed)

Input	Value	Effect on window
Baseline hospitality hours	4.0 h	Species baseline
Ambient temperature	22°C	-15% (above 18°C threshold)
Loading	Single-tier	Baseline (stacked would be -35%)
Dispatch	AM (07:40)	Baseline (PM would be -20%)
Handover environment	Shaded service door	Baseline (exposed would be -15%)
Derived window	3.4 h	Corridor cut-off: 11:05

Timeline

07:12	Cut · grower polytunnel · 17°C
07:38	Loaded single-tier · ventilated lid · vehicle pre-cooled
07:40	Dispatch
08:25	Arrival · shaded service door
08:31	Handover signed · trays inspected, no wilt

–

Window remaining at handover: 2.5 h

Notes

Vehicle pre-cool reduced loading-bay heat soak; the dominant risk was ambient road temperature, not handling. A PM dispatch on the same route would have collapsed the derived window below the 38 km travel time — a corridor cut-off the TMS would not currently flag.

This is one of many records held in the PlantWay field archive. Format is held open for partner review. Partner enquiries: partners@plantway.co.uk